DOORS STORAGE AND MAINTENANCE

With the present document, the terms of storage and maintenance for doors manufactured by AS Viljandi Aken ja Uks are determined. When the following conditions are met the door remains usable and decorative for a long time. Failure to comply with conditions the door may deform during the operation thus its further use proves to be impossible.

The manufacturer provides a 2-year warranty period for its doors and 5 years for Nordic Ecolabeled doors. The warranty covers used materials defects and production errors. The warranty does not cover damages sustained as a result of natural product depreciation and damages as a result of installation errors.

General storage conditions:
Doors cannot be stored in places with large temperature fluctuations or moisture. It is recommended a dry and well-ventilated building where plastering work has not been done recently. It is necessary to take precautions against the risk of moisture accumulation. During the construction works testing the heating system by turning it on or off (temperature fluctuation) is damaging the doors. Excessive moisture during construction is damaging the doors. Doors cannot be stored under direct sunlight cause therefore the colour can change and/or fade.

Internal door:
Door is intended for use in heated working and living premises. Max allowed temperature difference between rooms is 5 degrees Celsius. Air humidity must stay between RH=30-50% during use and/or storage. The door is not suitable for use in outdoor conditions and between rooms with different air temperatures.

Climate resistant door:
The door is intended for use in heated working and living premises. Max allowed temperature difference between rooms is 20 degrees Celsius and cannot be below 0 degrees Celsius. Air humidity must stay between RH=30-50% during use and/or storage. The door is not suitable for use in outdoor conditions.

External door:
The door is suitable for use in a building's external perimeter. It is intended for use as an external entrance door for working or living premises. Temperature differences between rooms are not limited during use. Air humidity must stay between RH=30-50% during storage.

Maintenance instructions for installed doors
Doors will remain usable and look decorative for a long time if the following terms are met.

- The doors are not to be modified or cut in any way. If necessary, please consult the representative of the manufacturer.
- It is not allowed to use hooks (fixed or hung over the edge) on the doors for storage purposes.
- Check the attachments, anchorages and functioning of the lock, hinges and handle regularly. If necessary, attach screws or replace worn and/or damaged components. If necessary, oil the lock and hinges. Use specific oils, which does not smear the finished surface of the door.
- Doors can be cleaned by soft moist cloth. If there is more dirt, doors can also be cleaned with cleaning agents (e.g.: soap, dishwashing liquid), but not with solvents.

- Edge surfaces and door frames have to be cleaned the same way as the above-mentioned door surfaces.
- Glass surfaces should be cleaned only with appropriate cleaning agents. It is necessary to check the labels of cleaning products to ensure they do not damage painted wooden surfaces.
- **Doors should never be cleaned with abrasive agents.** These damage door surfaces and make the finishing matte and patchy.
- External doors finished with veneer and oil can be cleaned with a soft moist cloth. If cleaning agents are used, doors should be oiled again.
- It is recommended to re-oil the veneer and oil-treated external door and frame in a few months or at least 6 months after the installation. Later, the door should be oiled twice a year, or as often, as required to ensure that the door would preserve its beautiful appearance. **Wood oil can be applied only on a clean and dry surface!**
- For time of renovation/building etc, the doors can be covered with building cardboard or foil as long as it is necessary, to avoid damaging the doors during repair work. While covering the door, ensure that the adhesive tape used does not come in direct contact with the door.